

# Privacy Statement

Dolphiq BV, located at Rembrandtlaan 24d 3723 BJ Bilthoven, is responsible for the processing of personal data as shown in this privacy statement.

## Contact Details

Dolphiq BV  
Rembrandtlaan 24d 3723 BJ Bilthoven  
+31 (0) 35 20 300 52  
info@dolphiq.nl  
<https://dolphiq.nl>

Alan Linnenbank is the Data Protection Officer of Dolphiq BV. He can be reached via email at [alan@dolphiq.nl](mailto:alan@dolphiq.nl) or by phone at +31 (0) 35 20 300 52.

## Personal Data We Process

Dolphiq BV processes your personal data because you use our services and/or because you provide these data to us yourself. Below you will find an overview of the personal data we process:

- First and last name
- Address details
- Phone number
- Email address

## Special and/or Sensitive Personal Data We Process

Our website and/or service does not intend to collect data about website visitors who are under 16 years of age unless they have permission from parents or guardians. However, we cannot verify whether a visitor is over 16 years old. We therefore recommend that parents be involved in their children's online activities to prevent data from being collected about children without parental consent. If you are convinced that we have collected personal data about a minor without permission, please contact us at [info@dolphiq.nl](mailto:info@dolphiq.nl), and we will delete this information.

## Purpose and Legal Basis for Processing Personal Data

Dolphiq BV processes your personal data for the following purposes:

- To be able to call or email you if necessary to perform our services.

## How Long We Retain Personal Data

Dolphiq BV does not retain your personal data longer than strictly necessary to achieve the purposes for which your data are collected. We adhere to the following retention periods for the following (categories) of personal data: 6 months.

### **Sharing Personal Data with Third Parties**

Dolphiq BV only provides data to third parties if necessary for the execution of our agreement with you or to comply with a legal obligation.

### **Cookies and Similar Technologies We Use**

Dolphiq BV only uses technical and functional cookies, as well as analytical cookies that do not infringe on your privacy. A cookie is a small text file that is stored on your computer, tablet, or smartphone when you first visit this website. You can opt out of cookies by configuring your internet browser not to store cookies. You can also delete any information previously stored through your browser settings.

### **Accessing, Correcting, or Deleting Your Data**

You have the right to access, correct, or delete your personal data. Additionally, you have the right to withdraw your consent to data processing or object to the processing of your personal data by Dolphiq BV, and you have the right to data portability. You can send a request for access, correction, deletion, data transfer of your personal data, or request to withdraw your consent or object to the processing of your personal data to [info@dolphiq.nl](mailto:info@dolphiq.nl). To ensure that the request for access has been made by you, we ask that you include a copy of your identity document with the request, making sure to black out your photo, MRZ (machine-readable zone, the strip with numbers at the bottom of the passport), passport number, and Citizen Service Number (BSN) for privacy protection. We will respond to your request as soon as possible, but no later than four weeks. Dolphiq BV also wants to remind you that you have the option to file a complaint with the national supervisory authority, the Dutch Data Protection Authority, via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

### **How We Secure Personal Data**

Dolphiq BV takes the protection of your data seriously and implements appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized modification. If you feel that your data are not properly secured or if there are indications of abuse, please contact our customer service or email [info@dolphiq.nl](mailto:info@dolphiq.nl).